

Travelling Independently by Bus

Advice and Guidance for Your Young Person

We want all children and young people to feel confident using our buses. Whether they're travelling to and from school or heading out with friends, we want them to feel safe, comfortable and supported every step of the way. Our buses are welcoming, inclusive spaces, and our drivers are always there to help.

Here are some key pointers to help young people create positive travel behaviours on our network.

- Children and young people under 22 can travel for free on buses across Scotland. If your child is not yet part of the scheme, apply now: bit.ly/FreeBusU22.
- Bus pass lost or damaged? Another method of payment will be required until a replacement is received. If using cash, please provide exact fare as change cannot be provided.
- Track their journey on the Bus & Tram app where you can also plan journeys.
- Encourage your child to use the safest and most direct route to and from the bus stop.v





Using our services

You can help your young person develop positive travel habits by talking to them about using the bus responsibly and reminding them how they can stay safe while on our services.

- Our drivers are there to help – if your young person notices anything that makes them feel unsafe or worried, encourage them to tell our drivers.
- Once on board, encourage your young person to find a seat and remain seated while the bus is moving and leave priority seats free for anyone who may need them more.
- If your young person is listening to music or talking on the phone while on the bus, encourage them to wear headphones and be mindful of other customers.



For more information visit our help centre
support.lothianbuses.com