

# Stakeholder Engagement Code of Conduct

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Lothian Buses is committed to delivering reliable, good value bus services for all of its customers. We recognise the importance of two-way dialogue and engagement with key stakeholders.

Lothian Buses is committed to providing a safe, productive and welcoming environment for all individuals who choose to engage, both face-to-face and online. For this reason, we ask all participants to follow our Stakeholder Engagement Code of Conduct.

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**Stakeholder Code of Conduct: all participants agree to engage and communicate in a manner that is professional, meaningful, constructive and respectful.**

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*Lothian Buses reserve the right to withdraw from any communication which does not meet the aforementioned guidelines for the protection of other participants.*