1. Use of Ridacard is subject to these terms.

2. Direct Debit

3. Loss / Failure

4. Refunds

5. Variation

6. Privacy

7. Direct Debit

8. Advance Purchase

9. Student & Junior Ridacards

10. Basic Refund Information

11. Student & Junior Ridacards

12. Refund Chart

13. Contact Us

1. Use of Ridacard is subject to these terms. The Ridacard scheme is operated by Lothian Buses Limited, 55 St Andrews Street, Edinburgh, EH7 4AZ.

2. Direct Debit

3. Loss / Failure

4. Refunds

5. Variation

6. Privacy

7. Direct Debit

8. Advance Purchase

9. Student & Junior Ridacards

10. Basic Refund Information

11. Student & Junior Ridacards

12. Refund Chart

13. Contact Us
Ridacard gives you our best value for money travel whenever you need it.

- Our lowest prices for travel by bus and tram.
- Unlimited travel on Lothian day services.
- Unlimited travel on Edinburgh Trams.
- Unlimited travel on Airlink & Skylink services.
- Unlimited travel on NightBus services.
- Unlimited travel on East Coast Buses and NightHawk services (zones A & B).
- Unlimited travel on Lothian country (city and cityWEST zones).
- Flexible: you can pay by monthly Direct Debit or buy in advance when you need it.
- 1-week & 4-week top-ups can be purchased across the City, from any PayPoint within our operating area.
- Discounted rate for Students.*

* Some service restrictions apply - see 2.1 overleaf.
**Student Ridacards are subject to eligibility requirements. See terms & conditions overleaf.

How do I use a Ridacard?

**Bus:** Simply board the bus, then:

- Hold your card against the reader with the photo clearly visible.
- Green light displays with “BEEP” Expiry date shown. Remove card and take your seat.

**Tram:** when on the platform:

- Validate your Ridacard on the platform validator before boarding.
- If a red cross appears you must purchase a ticket from the ticket vending machine or the on-board fare of £10 will apply.
- Wait for a green tick and beep before boarding.

How do I buy a Ridacard?

- Complete the application form (Form 1) in this leaflet. Direct Debit customers should also complete Form 2.
- Pop into one of our TravelHubs. www.lothianbuses.co.uk/travelhub
- Choose your Ridacard - (e.g. advance purchase or Direct Debit). A card issue fee (currently £3) is payable when a card is first issued or subsequently replaced.
- Once you have a Ridacard, one week and four week top-ups can be purchased either from our TravelHubs or from one of the 250+ Agents within our operating area.

Find your nearest PayPoint agent at www.paypoint.com

Form 1

How do I use a Ridacard?

Bus: Simply board the bus, then:

- Hold your card against the reader with the photo clearly visible.
- Green light displays with "BEEP" Expiry date shown. Remove card and take your seat.

How do I buy a Ridacard?

- Complete the application form (Form 1) in this leaflet. Direct Debit customers should also complete Form 2.
- Pop into one of our TravelHubs. www.lothianbuses.co.uk/travelhub
- Choose your Ridacard - (e.g. advance purchase or Direct Debit). A card issue fee (currently £3) is payable when a card is first issued or subsequently replaced.
- Once you have a Ridacard, one week and four week top-ups can be purchased either from our TravelHubs or from one of the 250+ Agents within our operating area.

Find your nearest PayPoint agent at www.paypoint.com

Ridacard prices

<table>
<thead>
<tr>
<th></th>
<th>Adult</th>
<th>Student</th>
<th>Junior</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 Week</td>
<td>£20</td>
<td>£17</td>
<td>£10</td>
</tr>
<tr>
<td>4 Week</td>
<td>£60</td>
<td>£51</td>
<td>£30</td>
</tr>
<tr>
<td>Annual</td>
<td>£600</td>
<td>£510</td>
<td>£300</td>
</tr>
<tr>
<td>Direct Debit</td>
<td>£56</td>
<td>£45</td>
<td>£26</td>
</tr>
</tbody>
</table>

Find your nearest PayPoint agent at www.paypoint.com